

**IMPORTANT COVID-19 INFORMATION**  
**FROM OYEN MEDICAL CLINIC**

**If you have cough, cold or fever but are otherwise well, DO NOT come to clinic or ER. Complete the self assessment tool at [alberta.ca/COVID-19](https://alberta.ca/COVID-19)**

If, despite completing the assessment tool at [alberta.ca/COVID-19](https://alberta.ca/COVID-19), you are still concerned about your health call 811. This may take some time to get through. Be patient.

If you are unable to access 811, call the clinic to request a telephone appointment. If you have a Skype account and are happy to be contacted in this way please leave us your details. Please note we cannot guarantee confidentiality for web based discussions.



If you are self isolating, please see [alberta.ca/COVID-19](https://www.alberta.ca/covid-19) for advice on how to do this.

PLEASE follow recommended advice for self isolation with symptoms or following travel.

PLEASE do not visit loved ones in hospital or LTC unless absolutely necessary, and keep to one designated visitor per patient. These are our most vulnerable people.

Please consider requesting telephone appointments for routine issues.

Please be aware that we are doing our very best to provide safe care. Devising and implementing these changes takes time, and expect to see delays in clinic. Please be patient with us at this time. Your cooperation is very much appreciated.

